

SCENIC RIVERS ENERGY COOPERATIVE

Policy S.16

Reconnection of Disconnected/Delinquent Accounts

RESPONSIBILITY: CEO and Employees

Set Up Fee

A \$20.00 set up fee will be levied for a membership change. This fee will be waived when an ownership agreement is on file for that service or in the case of an estate settlement when an heir takes over the service. Also, the fee will be waived when the account is being transferred to the name of a spouse or if at least one name remains on the account if other names are being removed.

Owner's Agreement

To prevent the disconnection of a rental property, the owner has the option of signing an owner's agreement and paying a one-time setup fee. The account will automatically be transferred to the owner's name when the renter vacates the premise. All future setup fees will be waived.

Reconnection of Disconnected/Non-delinquent Accounts

There shall be a \$20.00 set up fee required for connecting any service other than reconnects referred to in paragraphs 1, 2 or 3, below.

Reconnecting services will be done between the hours of 7:30 a.m. and 3:30 p.m. Monday through Friday. There will be a \$200 reconnect fee.

The Cooperative will do a credit check and determine if any deposit is required.

1. The reconnect charge for a location that was disconnected per the member's request for less than a year by the same member (or one of the same principals of a corporation or partnership) requesting the reconnect will be computed as follows: (time period disconnected multiplied by the daily facility charge) plus \$75.00 reconnect charge.
2. The reconnect charge for a location that was disconnected for a year or more but less than two (2) years by the same member (or one of the same principals of a corporation or partnership) requesting the reconnect will be \$75.00 plus fees associated with any required equipment upgrades or extensions to reconnect accounts. Such reconnects also require a signed wiring statement or certificate of electrical inspection.
3. The reconnect charge for a location that was disconnected for two (2) years or more will be \$75.00. Such reconnects shall follow Policy S.25 and be subject to current service rules and any required fees.

S.16 Reconnection of Disconnected/Delinquent Accounts

Scenic Rivers Energy Cooperative

Reconnection of Delinquent Accounts

1. Reconnects on delinquent accounts performed during the following hours require payment in full for usage to date plus:
7:30 a.m. – 3:30 p.m. - \$200.00 connection charge
2. A deposit may also be charged before reconnection to be held as security for any future unpaid balances. This deposit will typically be equal to the total of four (4) times the highest monthly bill.

This policy supersedes and cancels all similar policies prior to this date.

Information contained in this Policy is subject to update or modification by the Cooperative at any time and at the sole discretion of the Cooperative. Such information includes (but is not limited to) policies, procedures, rates, tariffs and applications. Some information may change as a result of external factors such as new legislation or regulations. Prior to making use of the information contained herein, please check with appropriate Cooperative staff.

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